



Curriculum Vitae

Sunday, 23 October 2011

NAME: Christian Dunn

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LICENCES: Class C motor vehicle (Gold licence)
Boat Drivers

QUALIFICATIONS: BSc (Communications) UNSW 2003

EDUCATION:

- 2000 – 2003 Bachelor of Science (Communications) at University of New South Wales, science major in Geography (Geographic Information Systems & Remote Sensing)
- 1999 Transferred to Bachelor Arts, University of New South Wales in order to gain credits towards a communications degree.
- 1997 – 1998 Studied Electrical Engineering at University of New South Wales
- 1994 (Jan 17-21) Attended Siemens Science School at New England University, Armidale.
- 1990 – 1996 Year 6 to year 12 at Sydney Church of England Grammar School [HSC TER 97.45]

WORK EXPERIENCE:

- 2010 – Senior Technical Engineer / Solution Architect for I Know IT managed services provider since June 2010. In 2011 I gained responsibility for the service delivery team and project management.
- 2007 - 2010 PreSales Engineer/Business Analyst for Professional Services Group of StayinFront Australia from October 2007 – May 2010.

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- 2006 - 2007 Training and Support Consultant for Client Support Services division of StayinFront Australia May 2006 – October 2007 and acting System Administrator from Aug 2006 – March 2007.
- 2005 - 2006 Patient Administration System (PAS) Trainer in iSoft Patient Management (iPM) for Information Systems Division, South East Sydney And Illawarra Area Health Service.
- 2003 - 2006 Independent IT consulting, web design, software development and database development.
- 1996 - 2005 Part time and full time work for The Pool Clinic at Georges Hall (9791 9700), family owned business, as a salesman, delivery driver and serviceman in pools and spas. Sales representative for Monarch and Signature Spas at various 'Home Shows'. Assistant Manager since 2003.
- 2003 - 2004 PASS Privacy And Security Services Pty Ltd, privacy and security consulting.
- 2003 Gene Technology Information Service (a part of Biotechnology Australia) undertaking promotions work and database development.
- 2002 Science Communication Internship at the Diabetes Transplant Unit, Prince of Wales Hospital – web design, media production, organisation of NSW Stem Cell Workshop (UNSW, Nov 19th 2002) [www.diabetes.unsw.edu.au]
- Taught web design workshop for Australian Science Communicators Society c/o UNSW Science Communication, Wed 19th June, 2002. (volunteer)
- ASP database development for UNSW Union Membership Services department, January/February 2002.
- 2001 UNSW Union IT department (some volunteer) – assisting JAVA@JAVA internet café, application development.
- IT-is-magic – application development, networking
- UNSW Science Communication – website, coordination and promotion for the 'Big Ear Prize' component of the Australian Young Scientist Awards, including teacher workshops at Conasta (50th Teachers conference). [www.scom.unsw.edu.au] (volunteer)
- 2000 -2001 University of New South Wales Union Student Development Department - clerical assistant, filing, reception and administration. Administration, support, software development

for student computer labs.

- 2000 UNSW Science Outreach Centre – assisting school camps and science shows and organising activities.
- 2000 The Museum of Human Disease, School of Pathology, UNSW. Working as a museum guide and working with children who visited the museum as part of their Higher School Certificate. (volunteer)

COMMUNICATIONS AND COMPUTING EXPERIENCE:

I Know IT – As the senior engineer for a managed services provider I am responsible for the management and development of our networks and those of our clients. This includes designing, developing and ultimately implementing better solutions and services to ensure the security, stability and reliability of those systems. This involves managing multiple technologies from Servers and Networks to VOIP systems and virtual infrastructure. In 2011 I designed and delivered a datacentre solution with virtualisation and multiple storage attached network devices with a dedicated MPLS network link for a rapidly growing company.

StayinFront Group Australia – Supporting and implementing StayinFront CRM software. As a training and support consultant I was responsible for running training courses, doing regular client support visits, handling helpdesk calls and installing software. As system administrator I was responsible for all facilities in the Sydney office as well as all IT infrastructure, including our Melbourne office.

I have worked as an independent IT consultant, developer and computer technician. Information is available on my website. I am familiar with VB, ASP, HTML, DHTML, XML, CSS, Javascript, CGI, SQL, Access, Office, Windows 95/98/NT/2000/XP, P3P, MYOB. [www.chris.dunn.name]

iSoft Patient Management System (iPM) – I worked as a trainer for the South East Sydney and Illawarra Area Health Service (SESIAHS) involved in the training and implementation of iPM. I was involved in developing and revising training courses and training materials on a site by site basis as a level 1 Health Services Manager. I provided classes to super users and general users as well as providing on-site support post implementation.

The Pool Clinic – Migrated Windows 95 to Windows 2000. I have maintained and updated the system regularly since 1997. I design and operate their website [www.poolclinic.com.au] and advertising. Development of Access, SQL and Visual Basic applications for tracking of customers, booking records and products. I also provided training and support for MYOB.

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RedSky Systems Corporation – Consulting on software and website development. The company won a Compuware grant in 2001 which enabled them to get an external company to develop their web presence. I represented RedSky at the AIIA Software Showcase in 2001. [www.redskysystems.com]

UNSW Union/It-Is-Magic – Application development, system administration, networking, SQL and Visual Basic. Software applications include: print hold queue manager, automation software for computer labs and internet café.

Membership Services division, UNSW Union - ASP, COM+, SQL, VB and JAVASCRIPT. Development of secure centralised member services database application drawing together a number of individual student databases.

UNSW Science Communication – website development, consulting and web design assistance. Workshop training in HTML web design with FrontPage for science journalists. [www.scom.unsw.edu.au]

UNSW International Students Research Centre – Database design and development, ongoing consulting and advising for database, web and network requirements.

PASS Privacy and Security Services [www.privacypass.com.au] I have been undertaking privacy and security auditing and risk assessment on IT systems.

ACTIVITIES:

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| 2005 - 2008 | Australian Science Communicators NSW Treasurer
[www.asc.asn.au] |
| 1998 - 2000 | Member of Executive Committee of Poolsoc (The Pool and Snooker Players Association) at the UNSW. |
| 1998 | Adjudicator for Catholic Schools Debating Association (CSDA). Coach of Loreto Kirribilli yr10 Debating team. |
| 1997 - 1998 | Member of Executive Committee of Techsoc (Technical Theatre Society) at the University of New South Wales. |
| 1996 | Coach of Shore School Junior Quads Rowing |
| 1995 - 1996 | Duke of Edinburgh Award - Silver Level.
Led sound crew in 500-seat theatre for numerous school and external performances and rewired, repaired and expanded system. |
| 1993 - 1996 | 1st North St Ives Venturer Unit, Shore Cadet Unit - (Corporal, 1994).
Duke of Edinburgh Award - Bronze level. |

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1992 – 1995 Shore School Rowing – coxswain in 6th Quad (1992/1993), Undefeated
2nd Junior VIII (1993/1994), 2nd Senior Four (1996) in GPS Head of
River.

1990 – 1996 Shore School Debating – 2nd (1995), 1st Grade GPS (1996)
